



# Singapore Platinum Meeting 新加坡白金领导人会议

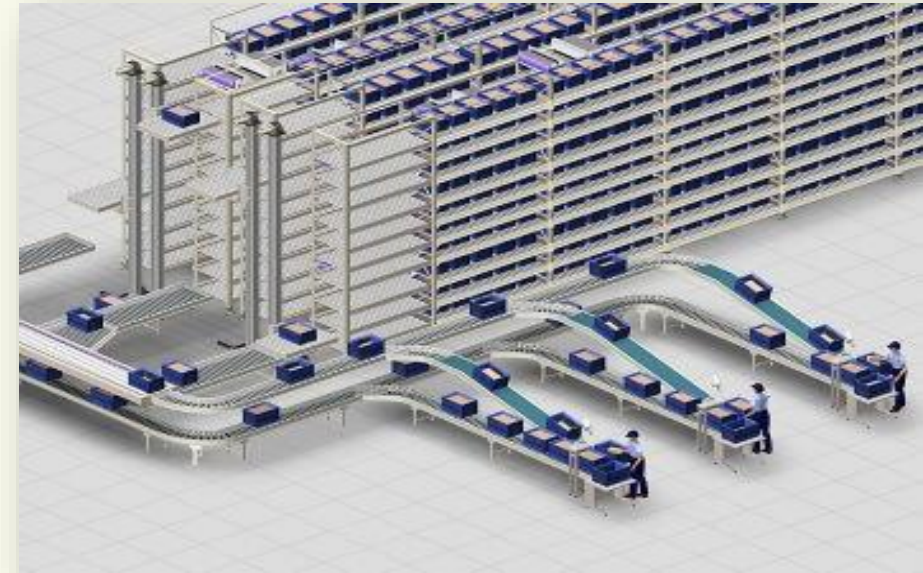
15 December 2021 (Wednesday)

2021年12月15日(星期三)

8:00pm – 9:30pm

**Amway**

# Singapore Warehouse Operation Updates



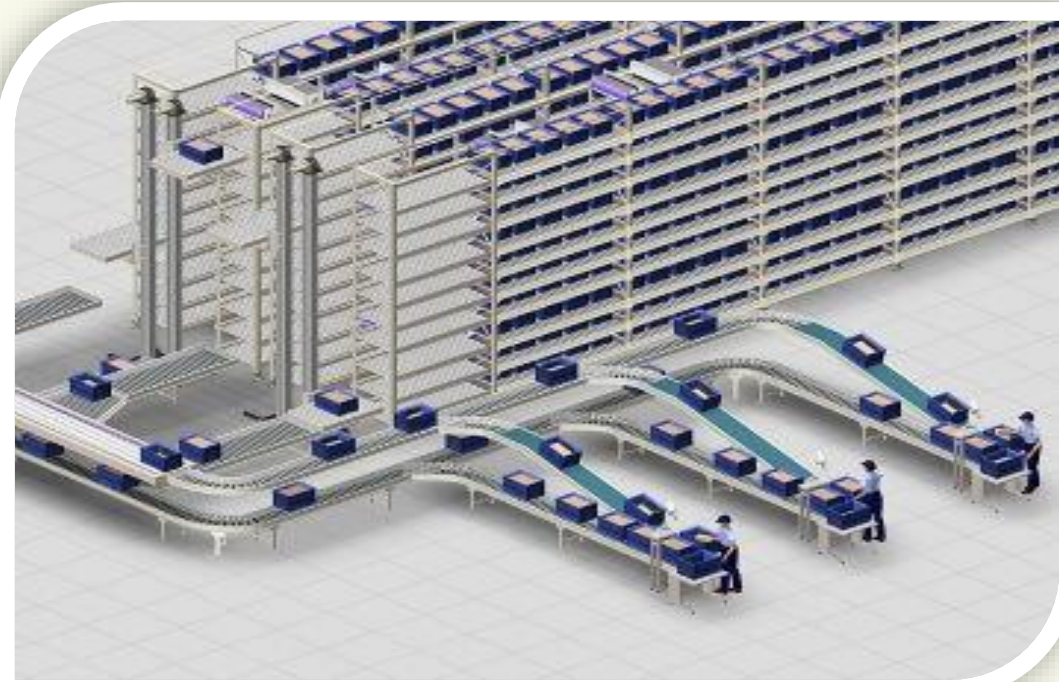
## Current Constraint

- Limited space
- Restricted workforce capacity
- Manual picking & checking
- Inefficiency for staffs and carrier
- Operation safety risk

## Long Term Sustainability

- Cater for future growth
- Reduce reliance on human availability
- Efficient & accurate material flow
- Improve picking capacity & efficiency
- Safer operation

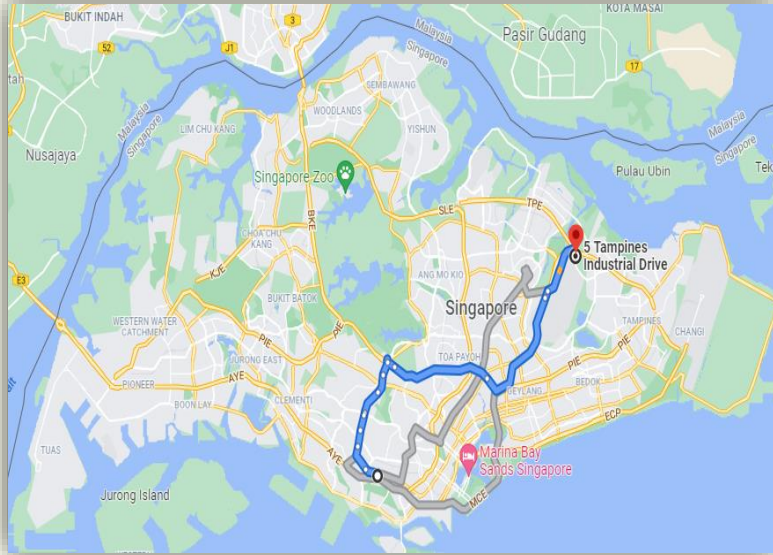
# 2022 Singapore New Warehouse Operation



- **Goods to Person Technology Warehouse**
- **Automated storage and picking**
- **Minimize storage footprint**
- **System control movement**
- **Picking capacity of 8K order per day (current 1.2K)**

- **Mid Feb 2022 go live**
- **Cut over period of 5-6 days for shifting to new system and warehouse**
- **ABO/APC can still place order online during that 5-6 days cut over period**
- **Order process based on first in first out after system resume**
- **Delivery will take place from 3-6 days depends on when the order has been made**
- **ABO/APC can still go to shop to buy**

# Singapore Operation Changes



## After Sales

- Remain at Pacific Tech Centre
- Moving from 1<sup>st</sup> Floor to 2<sup>nd</sup> Floor
- Past Emerald Meeting Room
- Easy access to carpark
- Drive thru drop off/pick up
- Operation Hours
  - Mon-Fri: 9am to 6pm
  - Sat: 9am to 1pm
  - Sun & PH: Close



## 3<sup>rd</sup> Party Warehouse Facility

- Tampines Industrial Drive
- Operation Hours:
  - Mon – Fri: 9am to 6pm
  - Sat: 9am to 1pm
  - Sun & PH: Close
- **Order cut off at 2pm (Mon-Fri) and 8am (Sat).**
- **No pick up order from 3PL facility. Last pick up order on 31<sup>st</sup> Jan 2022.**
- **For Jan 2022 Pick Up order, we will allow pick up at current RDC until 7<sup>th</sup> Feb 2022.**
- Explore pick up drop off point or parcel locker with our service provider



## Product Return

- Return to City Shop



## blu eCommerce Hub





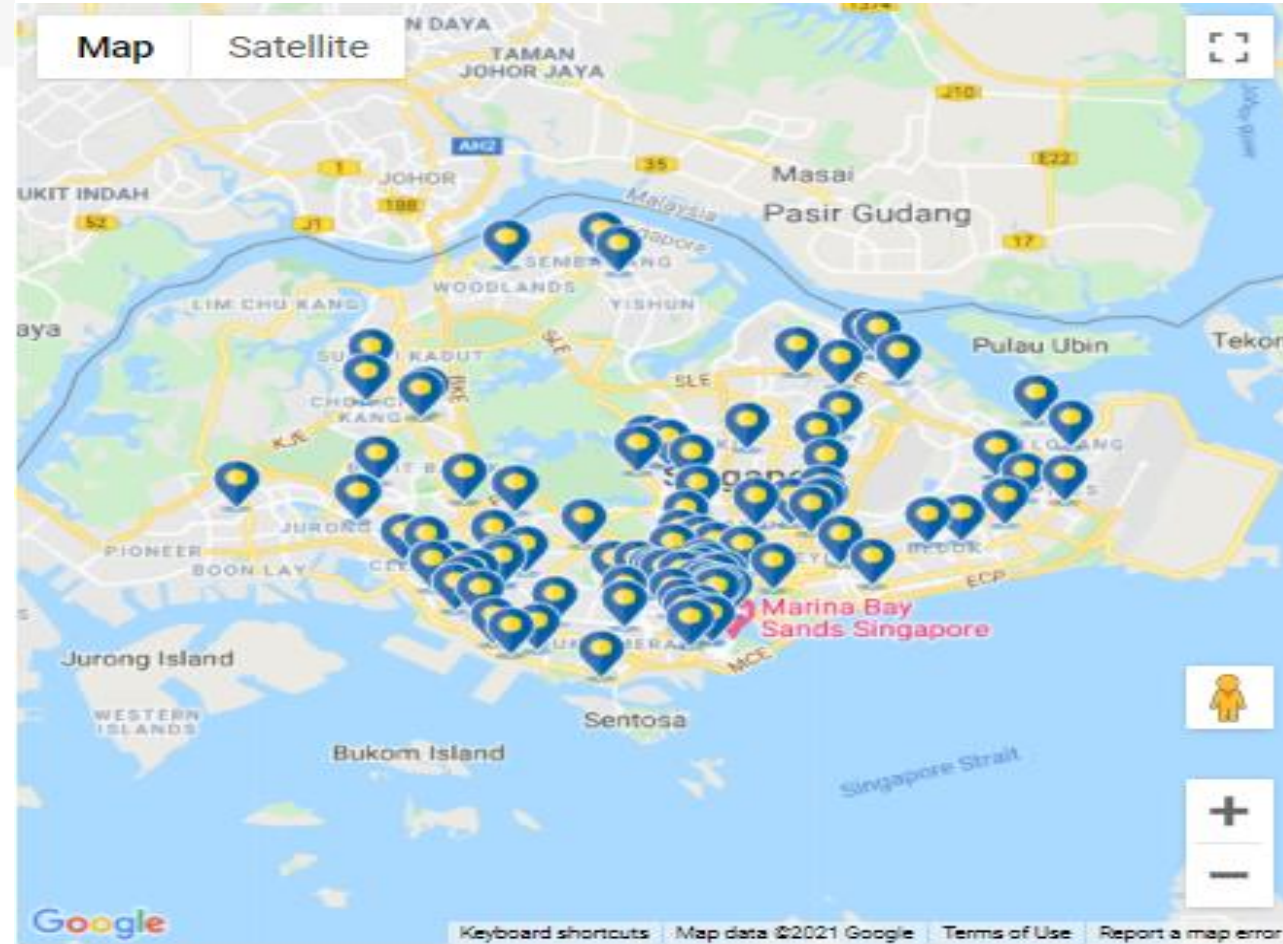
- Located at Tampines Industrial Drive
- Spans more than 7,000 square meter
- Technology-enable warehouse space
- Powered by robotic and AI
- Automated and integrated system
- Last Mile Delivery
- Integrated Delivery Trace and Track
- Blu Port
- End to End solution from warehousing and order to deliver





### How to collect

-   
**SCAN**  
or enter your blüCode
-   
**FILL IN**  
your details and sign
-   
**COLLECT**  
your parcel from blüPort



Easy drop-off and collection



Automated and integrated

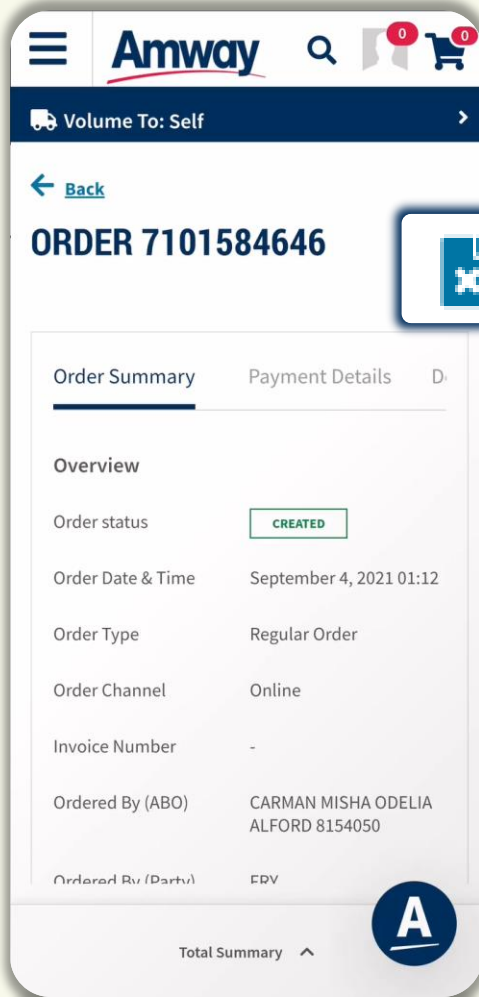


Secure and vandal-proof



Accessible day or night

# Post Order Experience

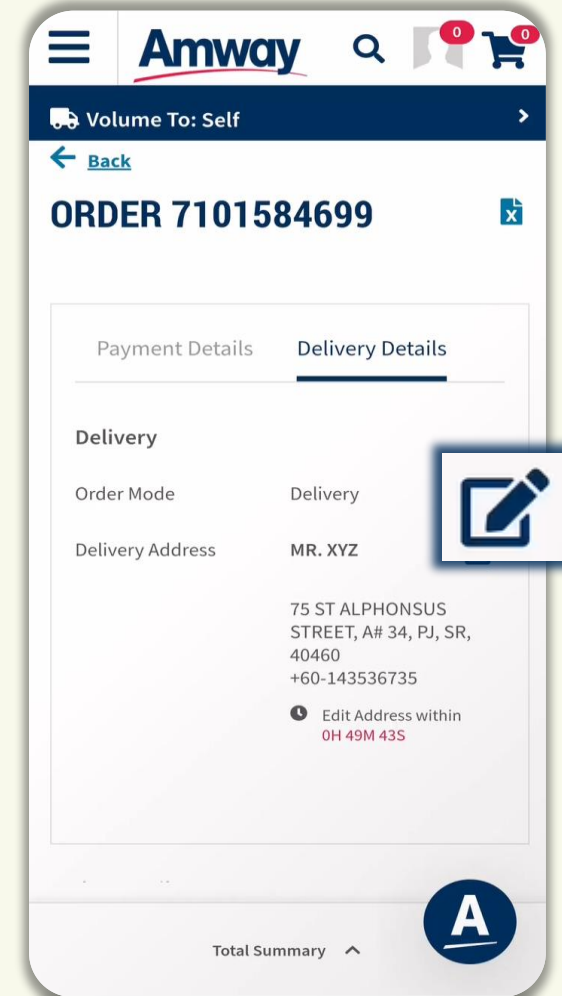


## Order Cancel

- Enable for **1<sup>st</sup> hour** after order placed.
- Only applicable to Home Delivery & Pickup **order placed Online.**
- Refund via **Credit Voucher only.**
- **Cross Month cancellation** is not allowed.
- Authorise for **Ordering party** only.

## Order Edit (Delivery Address)

- Enable for **1<sup>st</sup> hour** after order placed.
- **Home Delivery Order Only.**
- Authorise for **Ordering party** only.



# Picking List



**PICK LIST**

Y

Pick Line: PTL1  
Box Size: LOC

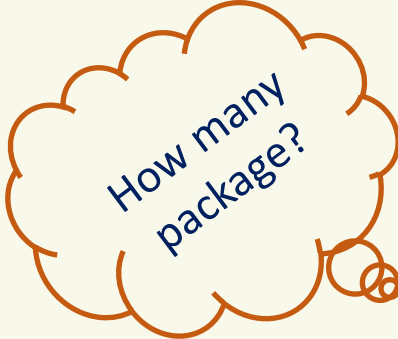
Package ID: Z102846380  
Caps No: 87315

Shipment ID: SIE004ZC5H  
Ship Order ID: A100-50001384672-0  
Drop Code: PUP  
Route No:

#01-02  
Singapore SG 159303  
65509911

Pick Method	Pick Qty	Location	SKU	UOM	SKU Description
PTL1					
	1	L0111	100186M	EA	REPL FILTER/UV/PRE-FILTER
	2	S0302	118120A	EA	GH PROTECT AP ROLLON
	2	S0304	285889	EA	ALLANO HAND & BODY LOTION
	1	S0802	120351A	EA	GLISTER MRS NON-AEROSOL
	1	T0604	118112A	EA	GH NOURISH COMPLEXION BAR
	1	U0303	101573M	EA	PURSUE HAND SANITIZER SEA
	1	V0203	101694IN	EA	PURSUE HAND GEL SALES AID
*****	9		<b>Pick Method Total</b>		
	9		<b>Final Total</b>		

21 OCT 2021





# Email Notification


## Order shipped


Hi **CARMAN MISHA ODELIA ALFORD**,

Your order is on its way and we will notify you once your order has been delivered.


**ORDER NUMBER** 7101584288  
**ORDER DATE** 01/09/2021  
**ORDER BY** CARMAN MISHA ODELIA ALFORD  
**ORDER/VOLUME FOR** CARMAN MISHA ODELIA ALFORD  
**NUMBER OF PACKAGE(S)** 3

**PACKAGE 1**  
Estimated Delivery: Sep 04 2021 | Tracking Number: JMN000000000


 **GLH REFRESH+ Body Wash-Gel - 400ml**  
Item: 1181100  
RM 50.00  
Quantity: 1

 **XS Pink T-shirt - XS**  
Item: 200259  
RM 50.00  
Quantity: 1

**PACKAGE 2**  
Estimated Delivery: Sep 04 2021 | Tracking Number: JMN000000000

 **XS Energy Drink Classic Black Fiery Blast - 4 Pack Of 6 Cans**  
Item: 200258  
RM 150.00  
Quantity: 1

**PACKAGE 3**  
Estimated Delivery: Sep 04 2021 | Tracking Number: JMN000000000

 **MultiVite Soy Protein Drink - 600g**  
Item: 13294M  
RM 205.00  
Quantity: 1

Why am I seeing this? This is because some items in your order is on "BackOrder". We will notify you as soon as it's available. Stay tuned!

**SHIPPING OPTION** Regular Delivery  
**SHIP TO/PICKUP ADDRESS** MR. XYZ  
75 ST ALPHONSUS STREET , A# 34 SR  
47000, PJ  
Malaysia

You are not allowed to edit the order once the items is shipped. However, you can view your order details by clicking the button below:

[VIEW ORDER DETAILS](#)

Regards,  
Your Amway Team

Multiple Shipment Trace and Track

Product listing in shipment

Access to Order Details



# Order Details

[← Back](#)

## ORDER 7101584286

 [Cancel Order](#)

Order Summary Payment Details Delivery Details

### Overview

Order status	<b>PARTIALLY SHIPPED</b>	Invoice Number	111622006 
Order Date & Time	September 1, 2021 14:49	Ordered By (ABO)	CARMAN MISHA ODELIA ALFORD 8154050
Order Type	Regular Order	Ordered By (Party)	FRY
Order Channel	Online	Volume to	CARMAN MISHA ODELIA ALFORD 8154050

Order Status

### Order Details

Shipment 1 Shipment 2 Shipment 3 Pending(2) All Items (16)

Tracking Number: AMNV001053854

Total Summary	
Total Items	16
Order Subtotal	RM 1048.00
Order Discounts	-RM 0.00
Delivery Fees	RM 0.00
Round Off	RM 0.00
<b>Total Order</b>	<b>RM 1048.00</b>
Total PV	251.00
Total BV	978.00

Expected Shipments Per Order

**Delivered**

**Wednesday Sep 1**

**Delivered**



[Track My Package](#)

Shipment Status with Tracking & EDD

Shipment 1 items (3)

	Nutrilite Soy Protein Drink - 900g item: 122594 RM 203.00 Status: SHIPPED	x 1	<b>RM 203.00</b> 50.00 PV / 203.00 BV
	essentials by ARTISTRY Light Lotion - 50ml item: 121548 RM 86.80 Status: SHIPPED	x 2	<b>RM 173.60</b> 43.00 PV / 173.60 BV

Product in Shipment

# Order History

[All](#)
[To Pay \(1\)](#)
[Processing \(3\)](#)
[To Ship \(21\)](#)
[Partial Ship \(0\)](#)
[To Receive \(3\)](#)
[Completed](#)
[Backorder \(2\)](#)

Tab	MY	SG & BN
All	Display all order	
To Pay	Order pending for payment	
Processing	Order in 1-hour processing window. <i>** ABO is allowed to amend the order.</i>	
To Ship	Order in Pick & Packing process	
Partial Ship	Order is partially shipped	
To Receive	Order completely shipped/ ready for pick up	Order ready for pick up
Completed	Order completely delivered/ picked up	Order completely shipped / picked up
Backorder	Specific order lists with backorder items	

# HOME DELIVERY SUSTAINABILITY



***Safe the Planet !!***

***Do Our Part !!***



***Campaign for email update and training link for order checking and tracking. (Dec 2021 – Jan 2022)***

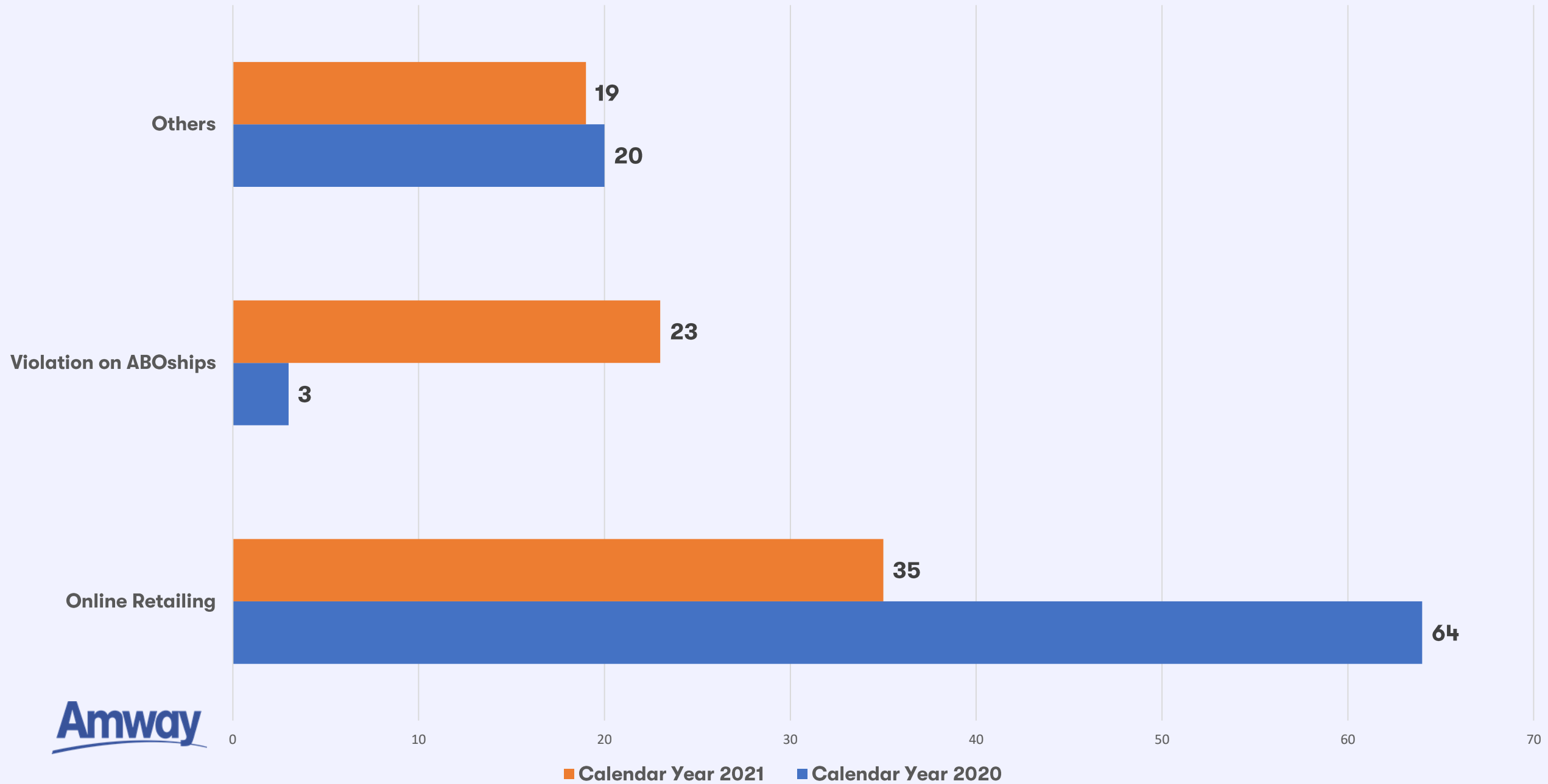


***Go paperless !!***

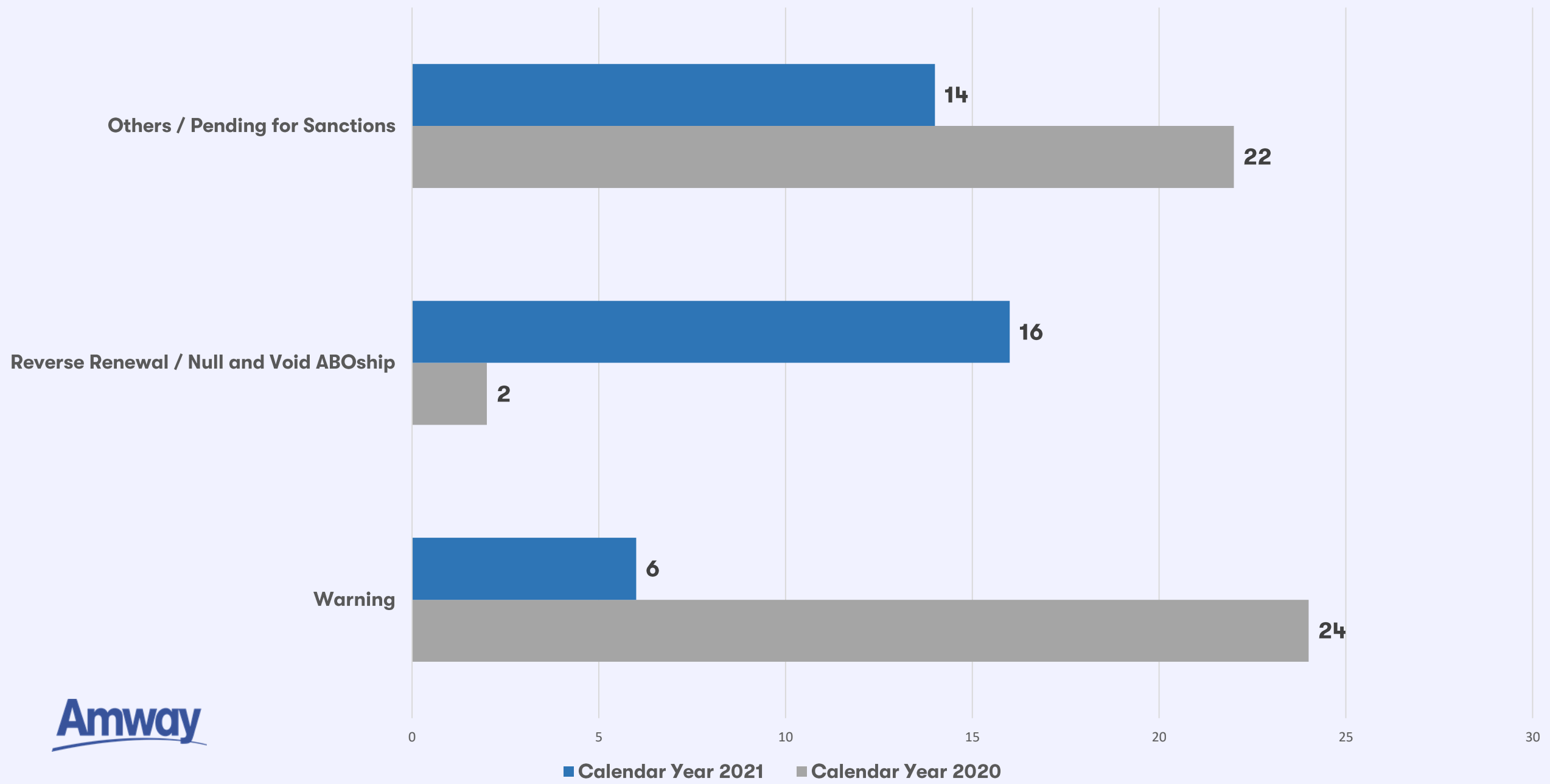
***Say NO to Plastic Bag !!***

***Starting February 2022***

# Categories of cases received



# Sanctions



# Conversation with online sellers

## Carousell

Online 2 days ago



Nutriline Mixed Collagen Peptide Drink  
S\$82.50

Make of

Hi Seller, we are from the Business Conduct & Rules team from Amway Singapore and today we are writing to you inform you that Amway products cannot be resold and advertised through any eCommerce platform. You are selling Amway products under your account without our authorization.

Please be further advised that all Amway trademarks or other intellectual property or proprietary information are owned by Amway and the unauthorised use of the Amway name, trademarks, logo or products are strictly not allowed. As the Trademark owner, we did not authorize you to sell any Amway branded products and is an illegal action that seriously infringes trademark law.

We kindly request that you follow our instructions:

a) Remove postings of all Amway product(s) from your account immediately upon reading this message, and do not list Amway products again in the future.

b) Send us confirmation (email: [sgsales@amway.com](mailto:sgsales@amway.com) with Subject: Attention to Business Conduct & Rules Department - Removal of Amway Postings from Carousell) after you remove the products from your listing.

You may refer to Amway Rules of Conduct via our website for more info. Thank you.

Noted with thanks. Thanks for sharing.

I already remove Amway product from my list. Sorry for late reply, just see your message



## Shopee

### Chat

Hi Seller, we are from the Business Conduct & Rules team from Amway Singapore and today we are writing to you inform you that Amway products cannot be resold and advertised through any eCommerce platform. You are selling Amway products under your account without our authorization.

Please be further advised that all Amway trademarks or other intellectual property or proprietary information are owned by Amway and the unauthorised use of the Amway name, trademarks, logo or products are strictly not allowed. As the Trademark owner, we did not authorize you to sell any Amway branded products and is an illegal action that seriously infringes

We kindly request that you follow our instructions:

a) Remove postings of all Amway product(s) from your account immediately upon reading this message, and do not list Amway products again in the future.

b) Send us confirmation (email: [sgsales@amway.com](mailto:sgsales@amway.com) with Subject:

### Chat

hey sorry to miss out on the messages

noted

# Consent from downline ABO/APC

- If the renewal is on behalf of the LOS, ABO is to ensure that the renewing ABO has given the consent to do so.



**Amway (Singapore) Pte. Ltd.**  
No. 1 Jalan Kilang Timor #01-02, Pacific Tech Centre, Singapore 159303  
Tel: 65-6550 9950. Fax: 65-6550 9940  
[www.amway.sg](http://www.amway.sg)

Updated: 1 June 2017

## INTENT TO CONTINUE (ITC) FORM

Dear ABO(s),  
In order that you may continue to enjoy the benefits of your ABOship, return this ITC Form, duly completed with your payment today!

There are many good reasons for renewing:

- ❖ Monthly updates on products and services
- ❖ Business opportunity with unlimited rewards
- ❖ Latest business updates
- ❖ Purchase of products at ABO Prices
- ❖ Value for money promotions
- ❖ Renewal e-coupon for PV product purchases

What you should do:

1. Fill up your name, NRIC No., address and ABO number in the space below.
2. Sign the form where indicated. If this is a husband and wife partnership, both partners must sign.

Effective 1 January 2016, stay on as ABO with a renewal fee of \$30 (e-AMAGRAM™) and receive back a renewal e-coupon of equal value.

ABO NO.	:	_____
APPLICANT'S NAME	:	_____
NRIC NO.	:	_____
SPOUSE'S NAME	:	_____
NRIC NO.	:	_____

I/We hereby indicate my intent to continue with ABOship for another year. I/We understand that this ABOship will accord me the right to retail AMWAY products and sponsor new ABOs into the AMWAY business subject to my compliance with the AMWAY Rules of Conduct. To maintain my ABOship, I/We undertake to express my continuing intent to conduct the business annually through the ITC Form. In compliance with AMWAY's Rule of Conduct, I/We hereby consent to subscribe to the e-AMAGRAM, the company's monthly bulletin which provides the necessary information that will help me conduct the business. I/we understand that the acceptance and approval of my ABOship is at the sole discretion of AMWAY (Singapore) Pte Ltd. This ABOship does not make me an employee, agent or legal representative of AMWAY (Singapore) Pte. Ltd., my Sponsor or my Platinum and Above. In submitting this application, I/We hereby give consent for AMWAY to collect, use and disclose my personal data for purposes connected to this application or to support my business or ABOship, which purposes may include disclosure of my personal data to other ABOs, AMWAY related corporations or entities that provide administration services to AMWAY (such as data storage processing, security or maintenance services, etc.), and may also involve a transmission of my/our personal data outside Singapore.

_____	_____	_____
Applicant's Signature	Spouse's Signature	Date

HAVE YOU CHANGED YOUR ADDRESS?  
Please (✓) if address below is new.

NEW ADDRESS: \_\_\_\_\_ (S): \_\_\_\_\_

CONTACT NUMBER:  
(HOME): \_\_\_\_\_ (OFFICE): \_\_\_\_\_ (EXT): \_\_\_\_\_ (HP): \_\_\_\_\_

E-MAIL ADDRESS: \_\_\_\_\_



## Consent from downline ABO/APC

I have 1 ABO called in she requested to speak to country manager , as she did not and do not want to tell me further details.

She just informed me that she is demanding an explanation from country manager on a staff who have misuse her information without her authority and it is breaching the company policy. In overall the staff unethical behavior towards ABO.

ABO said if the country manager did not response to her with a callback , she is going to bring this to the press and police.

ABO called in claimed that she received renewal message and placed an order notification.

But the caller she claimed that she is not an Amway member and she has nothing to do with Amway given her the sponsor name she is not aware who is that as well.

ABO requested to investigate that who have used her details to sign up her as an ABO without her concern.

Or else ABO wants to make a police report.





# Amway Promise

Next to providing quality products, your satisfaction is our number one goal. For return of products, please note on the following:

- **Return Unused and Unopened Product**

Product must be in its original packaging, unused/unopened and in good sellable condition and must be returned within 7 calendar days from the purchase date/date received.

- **Return Due To Damage (Delivery)**

APC must report damaged product and/or product shortage upon the receipt of shipment (delivery) within 7 calendar days from the date received.

- **Return Due To ABO Resignation**

Product should be purchased by the resigning ABO and must be in its original packaging, unused/unopened and in good sellable condition. Products that have been discontinued will not be accepted.

Note: • All stock return (except for Satisfaction Guarantee, unused product return within 7 days from the purchase date and Delivery Damage), the refund will be based on the original price less 5% handling charge and miscellaneous charges 23 where applicable.



AMWAY PROMISE™

# AmwayPromise

## THE AMWAY SATISFACTION GUARANTEE

We stand behind the quality of AMWAY products. Should you decide the product that you have purchased and used is not satisfactory, you may return the product within 90 calendar days from the date of purchase. You will be offered a choice to have it returned without charge, receive full credit on the returned product for the purchase of another Amway brand product, or receive a refund on the full purchase price. The content of the product should be at least 80% full in order to be eligible for a return. In order to safeguard ethical conduct and effectively process merchandise returns, all goods returned must be accompanied with the order numbers.

This Guarantee does not apply to:

- Products that have been intentionally damaged or misused.
- Amway durable products (High Ticket items) such as the eSpring Water Treatment System, iCOOK™, QUEEN™, Multi-Purpose Shears, ARTISTRY™ Dermasonic, ARTISTRY™ Dermasonic Ultimate Eye 270 and ARTISTRY™ Skin Analyzer, Atmosphere SKY & Mini Air Purifier and Atmosphere DRIVE, which are covered by a separate manufacturer's warranty.
- Amway Lifestyle Catalogue items & XS Drinks, COLOUR CREATION™, Food and Beverage items, premiums, BSA, sales aids, limited edition, seasonable items, NLA or expired products.
- Amway products which have been purchased from unauthorised sellers (online platforms or retail shops) will not be accepted for returns. It will not be covered by the Amway Satisfaction Guarantee or warranty. Amway will not guarantee the authenticity, quality of the products or accept complaints about product related issues.

## Return Unused and Unopened Products

Amway accepts the return of unused and unopened products under the following criteria:

- The product must be in its original packaging, unused/unopened and in good sellable condition.
- The product must be returned within 7 calendar days from the purchase date/date received.

<https://www.amway.sg/about-amway/amway-promise>

## Return under Stock Reduction

Amway accepts the return of BV items which are current and in saleable condition from ABO under the following criteria:

- The product must be in its original packaging, unused/unopened and in good sellable condition.
- The purchase of the products must be within 90 days from the date of purchase (please refer to our Satisfaction Guarantee for more details).

## Return Due To Damage (Delivery)

Amway accepts the return of damaged product/s and/or product shortage/s from ABO/APC upon the receipt of shipment (delivery) under the following criterion:

- ABO/APC must report damaged product and/or product shortage upon the receipt of shipment (delivery) within 7 days from the date received.

## Return Due To Resignation

ABOs who decide to resign from the Amway business are required to submit his/her resignation via [www.amway.sg](http://www.amway.sg). A stock return form must be completed if there is any saleable stock to be returned. Amway does not accept the return of sales aids, Non-BV items, promotional premiums, Amway Lifestyle Catalogue products, XS Energy Drinks and limited life/seasonal/festive items. The prerequisites for such returns shall be in accordance with our Stock Reduction policy. Amway accepts the return of product due to ABO resignation under the following criteria:

- The product should be purchased by the resigning ABO and must be in its original packaging, unused/unopened and in good sellable condition. Products that have been discontinued will not be accepted.

# Go Green @City Shop

## Q1, 2022



- ***Say NO to Plastic Bag***

- *Bring Your Own Bag*
- *Pay for plastic bags*
- *Buy Amway Eco reusable Bag*

- ***Go paper-less***

- *Transiting ABO Sign-up to Online*



# Why Chatbot & Live Chat VS Call / Help Desk



**Chatbot**  
24 hrs



**Live Chat**  
Less Queue



Simple to Use



# What Chatbot Can Help?



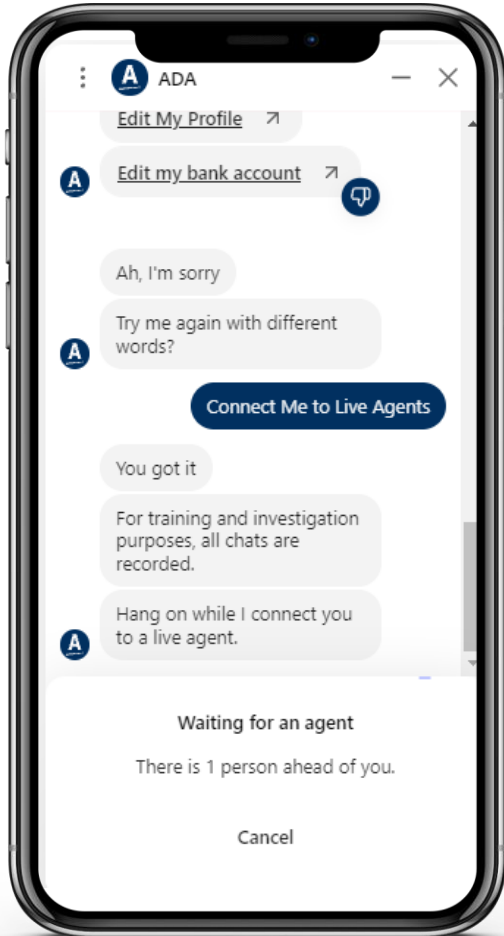
## Basic Function

Main Menu	Sub Menu
<b>My Order</b>	Recent Orders
	ALP Orders
	Repair Orders
<b>My Account</b>	Account Status
	Authorization Form
	Event & Training
<b>Products &amp; Brand</b>	Featured Products by Brands Search for product
<b>Promotions</b>	Connect to Website Promotion Page
<b>Others</b>	<ul style="list-style-type: none"> <li>• Installation and troubleshoot Guide</li> <li>• Warranty Check</li> <li>• Shop Finder</li> <li>• Return Policy</li> </ul>

## Key Word Search

1. Type In Key Words
- ▼
2. Suggested Key Words
- ▼
3. Suggested Questions
- ▼
4. Answer by Question (200 ea)

# Live Chat



## How to Operate



Human

- W.D: 1000 – 1900
- W.E: 1200 – 1900
- PB & Sun: Off

Working Hrs



Limited Personalized  
Answers



Activated when  
click to “connect”

## Usage



Login Required

20 ~100

Daily Connect

*\*Can connect Live  
Chat agent at Sign up  
without login*

12 Mins









Average  
Conversation

# Amway

Coming Dec 2021

## BEST SELLERS ▾

### AMWAY

 <b>CUSTOMER FAVORITES</b>  <b>Nutralite Protein Drink Mix</b> Retail Price: S\$59.00-S\$65.00 Qty: <input type="button" value="-"/> <input type="text" value="1"/> <input type="button" value="+"/> ✓ IN STOCK <input type="button" value="ADD TO CART"/>	 <b>CUSTOMER FAVORITES</b>  <b>Nutralite DOUBLE X Multivitamin/Multimineral/Concen... (31...</b> Retail Price: S\$72.00-S\$76.00 Qty: <input type="button" value="-"/> <input type="text" value="1"/> <input type="button" value="+"/> ✓ IN STOCK <input type="button" value="ADD TO CART"/>	 <b>CUSTOMER FAVORITES</b>  <b>Nutralite Vitamin C Extended Release</b> Retail Price: S\$33.00-S\$85.00 Qty: <input type="button" value="-"/> <input type="text" value="1"/> <input type="button" value="+"/> ✓ IN STOCK <input type="button" value="ADD TO CART"/>	 <b>CUSTOMER FAVORITES</b>  <b>Nutralite Natural B Complex - 250 tab</b> Item #: 511200 Retail Price: S\$ 43.00 Qty: <input type="button" value="-"/> <input type="text" value="1"/> <input type="button" value="+"/> ✓ IN STOCK <input type="button" value="ADD TO CART"/>
--	--	---	--

Reflect both Retail and AP Price without logging in

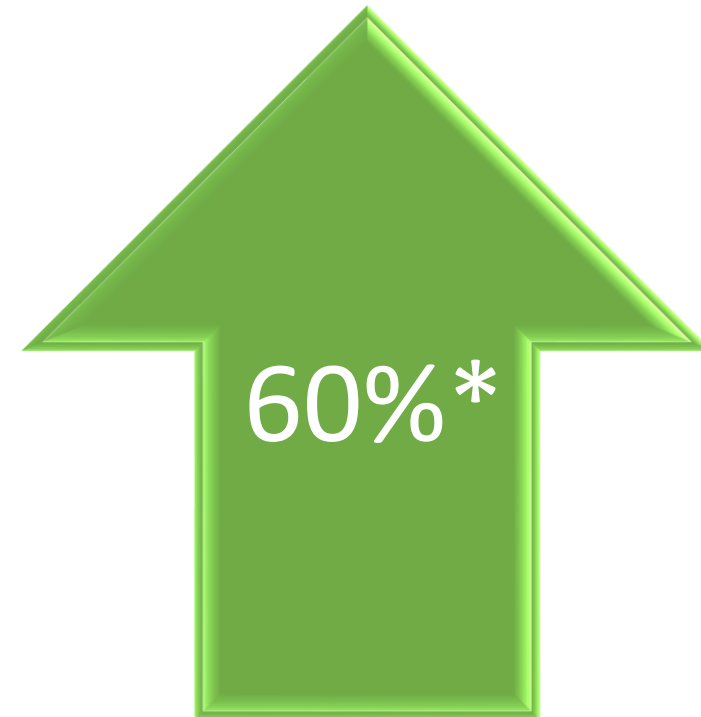




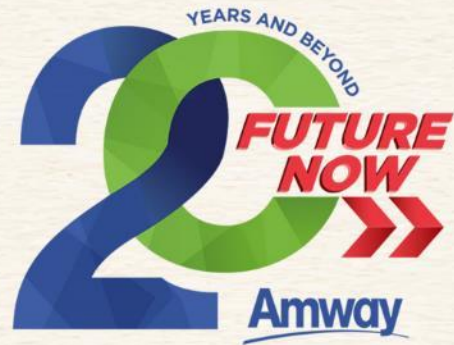
**SHOP QUALITY PRODUCTS  
AND ENJOY SPECIAL  
PRIVILEGES?**



**APC Sign up for free**



*\* Vs PY 2021 Monthly average sign-up*



**EARN EXTRA INCOME?  
HAVE MORE CONTROL  
AND FLEXIBILITY?**



# Sign up as an ABO



Receive FREE \$30  
Welcome eCoupon<sup>1</sup> & an  
exclusive Amway SG 20<sup>th</sup>  
Anniversary Supplement  
Organiser<sup>2</sup>  
worth \$20, while stocks last!



\* Vs PY 2021 Monthly average sign-up

# Free 1-time ABO & APC Renewal Promotion 2022



- All who sign up in 2021 will get 1-time free renewal in 2022
- Receive a \$10 off e-coupon with minimum purchase of \$100





*Chase Your Dream*

**Alaska**  
CRUISE  
AMWAY  
LEADERSHIP  
SEMINAR 2021

**NORTHERN**  
LIGHTS  
AMWAY DIAMOND INVITATIONAL 2021

**Amway**



*Alaska*  
**CRUISE** AMWAY  
LEADERSHIP  
SEMINAR 2021

# ALS Qualifiers

**+60%**

PY2020

PY2021

**A**

*Chase Your Dream*

# TRIP DATE



**Q2 2023**



**Q1 2023**



WIN WITH NUTRILTE  
GROW TOGETHER WITH AMWAY

# 20th Anniversary Business Learning Trip

Nutriline Botanical Research Centre @ Wuxi, China

# Program Objectives

In conjunction with Amway Singapore 20th Anniversary celebration, we are organizing a business learning trip to Nutrilite Botanical Research Centre, Wuxi, China.



**HELP ABO DRIVE GROWTH**



**CREATE FIELD EXCITEMENT**



**ENHANCE KNOWLEDGE AND  
CONFIDENCE OF  
ABO TO WIN WITH  
NUTRILITE.**



# Program Mechanic

January to May 2022 qualifying period – For All Singapore ABOs

Based On growth of Ruby PV ~12,500PV & Above



*Ever achieved 2 months minimum 18,750 Ruby PV in the past 4 months*

**Achieved 2 months minimum 25,000 Ruby PV and 3 months minimum 18,750 Ruby PV during the program period**



*Ever achieved minimum 12,501 Ruby PV in the past 4 months*

**Achieved 3 months minimum 18,750 Ruby PV and 2 months minimum 12,501 Ruby PV during the program period**



*Never achieved minimum 12,501 Ruby PV in the past 4 months and those not yet qualified at Platinum level*

**Achieved 4 months minimum 12,501 Ruby PV and minimum 7,500 Ruby PV for the month that not meeting 12,501 Ruby PV**



**Minimum 2 downline legs qualified the program**

**Upline ABO with minimum 7,500 Ruby PV for any 4 months during the program period**

*\* No double counting of qualifying leg if the same leg been used by the ABO in between the LOS to qualify Wuxi*



# Terms & Conditions

1. This program is open for all Amway Singapore ABO only.
2. This program runs for 5 months from Jan – May 2022.
3. Qualification is by per ABO-ship.
4. Each participating ABO are categorized according to their qualifying tier based on their own previous 4 performance months of Ruby PV achievements; The 'previous 4 performance months' refer to September to December 2021
5. Invitation to the Wuxi Learning trip is subject to fulfillment of the qualifying requirements and verification of performance achievements during the program period.
6. Invitation to the program cannot be transferred or converted to monetary value if qualifier is unable to attend.
7. AMWAY Singapore reserves the right to publish or display the name and photographs of qualifiers for publicity purposes via AMWAY communication channels.
8. AMWAY Singapore reserves the right to vary, delete, add to, or amend the Terms and Conditions without prior notice.

AMWAY Singapore further reserves the right to substitute this learning trip to a prize of comparable value, for whatever reason, at its absolute discretion and without prior notice. Should the value of any prizes be deemed as less than the value stated, the difference will not be awarded in cash or in kind.

9. In the event of any dispute in the interpretation of these Terms and Conditions, AMWAY Singapore reserves the right to make the final decision.
10. In the event of any discrepancy between or among any multi-lingual versions of the Terms and Conditions, the English version shall prevail.
11. These stated Terms and Conditions shall prevail over any inconsistent terms, conditions, provisions, or representations contained in any other promotional or advertising materials for the AMWAY Singapore Wuxi Learning Trip program 2022.

# PY 2022 Integrated Campaigns and Programs

Supporting your business momentum



	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	
Free APC Sign Up	▶				▶					
ABO Sign-up Gift	▶				▶					
ABO & APC 1 <sup>st</sup> year free renewal					▶					
CI – BodyKey	▶				▶ 8 months					
CI – Protein Plus 1						▶				
20% ALS Special	▶									
Nutriline Botanical Research Center Learning Trip					▶					

# Thank You

**Amway**

